These tools are meant to be generalizable, based on typical roles and responsibilities in trials.
This is a set of best practices, which can be adapted to align to the operational model and processes of any study using DCT elements

Instructions

1) These tools were created with the intention to increase clarity and coordination across roles performed by different organizations and individuals using DCT elements in trials.

2) **Sponsors**: Use these tools while writing protocols including DCT elements, when identifying sites, and during study start up / conduct.
Suggested Sponsor Users: Clinical Operations Leaders, Medical Team, Site Engagement / Feasibility Team, Digital Health Team

   Research Site Staff: Use these tools when considering participation in as a research site and as part of trial start up and conduct.
Suggested Site Users: Clinical Research Coordinator, Site Management / Leadership, Resource and Budget /Contract Managers

 Technology and service providers: Use these tools when planning to support a specific clinical trial, and when defining what is needed to support any clinical trial.
Suggested Service Provider Users: Implementation and Delivery Leaders, Technical Support Team, Training Team

3)**Start** at the Platform Card - Answer these questions first, alone or in collaboration between sites, CROs, Sponsors and Service providers.
  Check the Box for any of the DCT elements that apply in your specific clinical trial to be directed to the relevant cards.

4) Use the questions as an approach to **set clear mutual expectations** about who is doing what, what is being used, and how the DCT element impacts the study conduct and data flow.

Assumptions:

1) These tools are used in alignment to meet ICH, GCP requirements and local regulatory guidance recommendations including GDPR.
e.g. Conducting Clinical Trials With Decentralized Elements (Sept 2024)
Electronic Systems, Electronic Records, and Electronic Signatures in Clinical Investigations Questions and Answers (Oct 2024)

2)Any DCT technology solutions meet technical requirements for use in clinical trial conduct (CFR 11, GDPR, etc). and have been qualified for use by Sponsor

3) All DCT elements will be conducted within state laws

4) The PI will be informed when any of the DCT elements are used as part of the site's study conduct and or oversight

5) These tools were designed to for use when DCT elements are included in the protocol design, rather than when the protocol adapts to use them following study start

Recommendations:

1) As a research site, consider using these tools to better define what is needed to use DCT elements efficiently at your site.
We suggest you use these questions as the basis of a readiness assessment for each DCT element by reviewing the questions to be answered and the capabilities required.   This may also help clarify to sponsors what would be needed to adopt the DCT element successfully.

2) Use the associated excel spreadsheet to align your specific study operational plan (DCT Elements, Vendor plan) and team model to a clarify roles and responsibilities in a specific study.

Key Sponsor Decisions- ePRO/eCOA
(sites should ask these questions if not provided by sponsor)

Feasilbility

What is the overall workflow for eCOA / ePRO in the study for sites and patients??

Can sites choose their own eCOA / ePRO platform and vendor?

What is required to collect ePROs/ eCOAs based on assessments/ scales used. (e.g. home health HCP, Video)

Does ePRO/eCOA have or need video upload capabilities?

Feasilbility

Are all eCOA/s ePROs collected using Sponsor-defined technology?

Can site use their own video visit platform for video assessments?

What are requirements for patient's devices? Is Sponsor provisioning?

Inv Meeting/ SIV

Who trains Site satff on eCOA/ ePRO platform / Tools?

Who acquires scales to be used in ePRO/eCOA?

Key Site Questions - ePRO and eCOA

Inv Meeting/ SIV

Has my site worked with this vendor before?

Which roles and how many people need to be trained on eCOA / ePRO platform/ tools?

Who trains patients?

Who reviews data? Where is data stored/ reviewed?

Inv Meeting/ SIV

Do I understand the workflow and team roles to conduct ePRO / eCOA?

Are there home health visits where ePRO/eCOA is performed? Are site personnel involved?

Who creates patient training mateirals?

Who provides tech support for patients?

Who confirms patient's tech device meets the eCOA / ePRO requirements?

What capabilities will be required for this method?
- Smart phone or provisioned devices for participants?
- Video visits for any scales / assessments?

Budget/Resource Questions:

- How does this impact my study coordinator workload?
- What is required of my staff outside of normal activities?
- Are some of the remote visit activities performed by other personnel than my site?
- Can I use my own platform for video visits?
- What resources are available when I have questions?
- What is the tech support model/ methodology?
- What is the quality control process?
- How does this integrate to my workflows?
- Will this require new skills /resources
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Legend

- 🔵 Sponsor/CRO
- 🔴 Site
- 🟡 DCT Vendor
- 🟢 Other Vendor

Access Instructions to use these tools here