

These tools are meant to be generalizable, based on typical roles and responsibilities in trials.

This is a set of best practices, which can be adapted to align to the operational model and processes of any study using DCT elements

Instructions

1) These tools were created with the intention to increase clarity and coordination across roles performed by different organizations and individuals using DCT elements in trials.

2) **Sponsors:** Use these tools while writing protocols including DCT elements, when identifying sites, and during study start up / conduct.

Suggested Sponsor Users: Clinical Operations Leaders, Medical Team, Site Engagement / Feasibility Team, Digital Health Team

Research Site Staff: Use these tools when considering participation in as a research site and as part of trial start up and conduct.

Suggested Site Users: Clinical Research Coordinator, Site Management / Leadership, Resource and Budget /Contract Managers

Technology and service providers: Use these tools when planning to support a specific clinical trial, and when defining what is needed to support any clinical trial.

Suggested Service Provider Users: Implementation and Delivery Leaders, Technical Support Team, Training Team

3) **Start** at the Platform Card - Answer these questions first, alone or in collaboration between sites, CROs, Sponsors and Service providers.

Check the Box for any of the DCT elements that apply in your specific clinical trial to be directed to the relevant cards.

4) Use the questions as an approach to **set clear mutual expectations** about who is doing what, what is being used, and how the DCT element impacts the study conduct and data flow.

Assumptions:

1) These tools are used in alignment to meet ICH, GCP requirements and local regulatory guidance recommendations including GDPR.

e.g. [Conducting Clinical Trials With Decentralized Elements](#) (Sept 2024)

[Electronic Systems, Electronic Records, and Electronic Signatures in Clinical Investigations Questions and Answers](#) (Oct 2024)

2) Any DCT technology solutions meet technical requirements for use in clinical trial conduct (CFR 11, GDPR, etc). and have been qualified for use by Sponsor

3) All DCT elements will be conducted within state laws

4) The PI will be informed when any of the DCT elements are used as part of the site's study conduct and or oversight

5) These tools were designed to for use when DCT elements are included in the protocol design, rather than when the protocol adapts to use them following study start

Recommendations:

1) As a research site, consider using these tools to better define what is needed to use DCT elements efficiently at your site.

We suggest you use these questions as the basis of a readiness assessment for each DCT element by reviewing the questions to be answered and the capabilities required. This may also help clarify to sponsors what would be needed to adopt the DCT element successfully.

2) Use the associated excel spreadsheet to align your specific study operational plan (DCT Elements, Vendor plan) and team model to a clarify roles and responsibilities in a specific study.

Key Sponsor Decisions- Patient Recruitment / Engagement (sites should ask these questions if not provided by sponsor)

Feasibility

What is the patient engagement workflow, from awareness through study completion? Which Platforms are planned?

Where are decentralized elements that intersect with patient engagement outlined in the study documents?

Are there multiple locations for patient recruitment in the study? Are they physical or remote?

Will sites be expected to recruit outside the site practice?

Inv Meeting/ SIV

Who manages patient payments and using which reimbursement tools?

What is the patient engagement workflow, from awareness through study completion? Which Platforms are planned?

Key Site Questions - Pt Recruitment / Engagement

Feasibility

Is the online screening tool provided through a vendor?

Who is accountable to oversee patient eligibility for digitally recruited patients?

Are there special patient communication / engagement needs that will require extra site time?

Inv Meeting/ SIV

Who follows up with patients to complete on-line screening and enrollment?

Who directs the patient to the on-line screening tool?

What is the expectation of sites to manage patient screening and enrollment?

Who manages payments to patients directly?

Inv Meeting/ SIV

What is expected of sites to manage patient communication / engagement?

What capabilities will be required for this method?

- Internet/ Cellular Access for participants and sites
- Clear handoff from anyone doing pre-screening to screening
- A process to obtain medical records from an external site / location
- Access to a tracker / dashboard to manage / see the patient flow

Budget/Resource Questions:

- How does this impact my study coordinator workload?
- What resources are available when I have questions?
- What is the tech support model/ methodology?
- What is the quality control process?
- How does this integrate to my workflows?
- Will this require new skills /resources

Legend

- Sponsor/CRO
- Site
- DCT Vendor
- Other Vendor

Access Instructions to use these tools here